

Information Quality Management and Security System



**Quality and Information
Security Policy**



Approval Table		
Name	Position	Signature
Dimitris Panos	CEO	
Filopimin Chorafas	Information Security Manager	
Filopimin Chorafas	Quality Manager	
Changes compared to the previous version		First edition

Generally

OneSys IT Solutions Quality and Information Security Management System includes the following.

**Provision of Design Services, Development, Operation
and Software Application Support.**

The overall policy of our Company, regarding the areas of Quality and Information Security, of the Services and Products it offers to its customers, expressed with the principles and beliefs of the Administration in these areas and provides directions to other executives for their administration, while in line with the overall strategic direction of **OneSys IT Solutions**.

Information Quality and Security Policy

This statement reflects the policy of **OneSys IT Solutions**, for the development, implementation and continuous improvement of an Integrated Management System, concerning Service Quality and Information Security, that meets the requirements of **ISO 9001:2015 and ISO 27001:2013**.

Our Integrated Management System Policy, is based on the fundamental principles of measurement and programming and our commitment to continuous improvement in the areas of Service Quality and Information Security. This is achieved by creating, implementing and reviewing objectives, which are documented and monitored within the company, in the context of the continuous improvement of our services and to which **OneSys IT Solutions** Management is committed.

We are also constantly reviewing the suitability of our integrated management system, processes, technological advances, our working methods and potential risks, combined with the requirements and expectations of our customers, of our employees and any person or organization interested in the company, to ensure that our overall system is appropriate for the nature, scale and impact of the services provided by the company.

More specifically, OneSys IT Solutions is committed to the following.

- Satisfies or exceeds the requirements of its customers in relation to the Quality of Services it provides, as well as the Information Security it manages.

- To Comply with all Legislation in relation to the Quality and Security of Information, the requirements of the Standards ISO 9001: 2015, ISO 27001: 2013, as well as with any other legal and regulatory requirements.
- Maintain good business and mutually beneficial relationships with customers, partners, suppliers and other stakeholders.
- To Ensure and Maintain the ability of all its employees, to the required level so that they can identify and fulfill the contractual, legal and other requirements of the Company for the Quality of Services it provides and the Information Security it manages.
- Implement specific processes for the control, efficiency and continuous improvement of all existing and new services it can provide.
- To adopt an integrated process-centric approach for the effective provision of services and meeting the requirements of its customers.
- Ensure that information security decisions are made based on risk assessments of all company processes and related assets, taking into account the maintenance of the integrity, availability and confidentiality of information.
- Effectively manage security incidents in order to minimize their impact.
- To ensure the ongoing ability of the Company to meet its contractual commitments through appropriate business continuity plans.
- Ensure that business activities are not disrupted when responding to an incident or disaster.
- To continuously Improve the Quality Management System and Information Security.
- Communicate this policy to its Executives and staff, to individuals or other organizations working under its control, and to any other interested parties, as appropriate.

Approved

Athens 03 January 2022

Dimitris Panos
CEO